

PUBLIC SECTOR

CREATING BETTER CENTRAL AND LOCAL GOVERNMENT SERVICES

SUPPORTING YOUR ORGANISATION TO BUILD A BETTER TOMORROW

We've automated processes to a wide range of clients and have built a catalogue of processes that are prime for you to automate. While our catalogue is extensive, it is not exhaustive, so if you don't see the process you are looking for – either click below to review your process or get in touch with us, and we'll take a look for you.

PUBLIC SECTOR PROCESSES

- Legacy system enablement
- Online services
- Application for services
- Debt recovery
- Name and address change
- Reporting
- Sub-contractor management
- Administration
- Write-offs and debt management
- Service desk
- System integration
- Customer service support
- Fraud protection
- Facilities management
- Services management
- Citizen benefits management
- Collections
- Reporting
- Tax management
- Auditing
- Internet application processing

PROCESS REVIEW