

Job Description: Automation Consultant

Employment Term: Permanent

Location: London

Description of Company

Thoughtonomy is an exciting start-up technology business operating in what is undeniably one of the most impactful markets of current times, that of automation through software robotics.

According to the 2016 World Economic Forum in Davos, the world is on the verge of a fourth industrial revolution – the age of robotics and artificial intelligence. As the WEF put it; *“We stand on the brink of a technological revolution that will fundamentally alter the way we live, work, and relate to one another”*.

Thoughtonomy are a London based business who are at the forefront of bringing this revolution to reality, helping organisations across the globe deploy their technology to support new ways of providing business services. Working with some of the largest end users, service providers and outsourcers in the market, they are helping organisations to realise business efficiency through the deployment of a cloud based automation platform known as the Virtual Workforce.

Due to rapid expansion they are seeking experienced Automation Developers and Consultants who wish to enhance their career with an innovative early stage technology company. While you will work with some of the largest organisations in the UK and globally, you are assured a dynamic and vibrant workplace, a truly collaborative agile and learning environment, and a world of potential.

Description of Role

An automation consultant will be responsible for the development lifecycle of automated processes in the Thoughtonomy platform. This may include interpreting current working practices (business analysis / process review), designing automated workflow, and developing, testing and releasing automations to the Virtual Workforce, as well as providing supporting and training for clients and users of the technology. The consultant will also lead the activities of other developers in collaborating to deliver an end to end outcome.

The role will require the individual to take ownership of outcomes, working across a number of business areas, ranging from project stakeholders at all levels within customer organisations to the internal Thoughtonomy teams across sales and solution development. The Thoughtonomy cloud platform is responsible for delivering business critical outcomes to its customers, being required to meet both service and performance level agreements, and for this reason a demonstrable understanding of IT systems and practices is crucial to the role, as are excellent communication skills.

Required Skills and Prerequisites

Technical:

- Experience in development of automation processes in Blue Prism or other RPA software
- Experience in process definition or documentation in a business environment
- 1-2 years' experience in a technical support environment
- Knowledge of windows operating system in a desktop and server environment
- Understanding or windows server management
- Understanding of Microsoft SQL management and best practices
- Ability to write and interpret MS SQL scripts
- Good understanding of programming principles / concepts with some coding experience
- Understanding of TCP/IP networking
- Ability to interpret new business / technical processes

Behavioural:

- Ability to communicate confidently in a customer facing environment
- Able to take ownership of a problem / solution and drive it through to completion
- Ability to manage multiple customer engagements and implementations
- Able to prioritise tasks in line with business objectives
- Able to work in/across and at times lead a team
- Logical and thorough approach with good problem solving skills
- Prompt, diligent, presentable, and a role model internally and externally

