BEYOND RPA
Q&A
THE FUTURE OF AUTOMATION
From the start, we believed in the power of automation to transform an organization. We knew RPA could deliver enormous value. But we also saw that RPA was just the beginning; a key component but not the whole story. We imagined what else it could achieve if automation wasn’t limited to deterministic work and structured interaction. What if it could interact, think and learn to evolve the way that it automates?

So we created something new, an intelligent platform that can structure, translate and learn as well as do. We call it intelligent automation, or the Virtual Workforce. A different type of platform has arrived, we have taken a step into the future.

Join us as we show you how to take your organization – Beyond RPA.

Thoughtonomy Virtual Workforce®
By now, many of you will have heard of RPA. It has been promoted as the transformative automation tool of the future. While we agree it is significant, as it has allowed companies to automate structured business processes, it can lack key elements to make it truly transformative. Our belief is that while RPA is a vital tool to unlock the potential for automation, a change in perspective can be a force multiplier to its potential.

It’s easy to get excited when a new technology emerges, but while other companies were chasing the easy and obvious use cases, we took a step back and looked at it from a different angle. We thought that if we changed the approach, the full potential of automation could be realised.

While other organizations looked at RPA as a software product, standing up infrastructure and purchasing licenses, we saw it differently. We viewed it as a component of an intelligent automation architecture, one which could be liberated if combined with other technologies. We took the principles of RPA, cloud and cognitive AI and to build a new powerful and highly flexible SaaS platform.

The Virtual Workforce allows organizations to address a much broader scope of automation uses cases. The volume, low complexity processes are still in play. But so too, low volume, high complexity work; work which requires human interaction; and work which uses semi or unstructured information which is probabilistic rather than deterministic.
It’s a cloud based intelligent automation platform, which provides an infinitely scalable and highly flexible pool of resource which can be applied any suitable role across a business, balancing reactive, scheduled and time-sensitive work across a 24/7 working window for maximum productivity and optimum efficiency.

Our customers have found that The Virtual Workforce can not only deliver enhanced productivity - an average five times higher than that of RPA alone - but has opened up new avenues for automation which they didn’t deem possible. Processes considered out of reach, unviable or uneconomic are suddenly in scope. And, with a single Virtual Workforce operating across front and back office, the inefficient human work silos of departments and teams can be augmented by an on-demand pool of digital labor, configured to direct its effort where and when required.

Wherever you are in the process of automating your business, we’re here to help you to take the next step. Whether you find yourself on a path that is not taking you where you expected or you aren’t quite sure where to start, we’re here to help you find your feet, define your journey, and provide the vehicle to take you there. In a digital as-a-service economy, don’t constrain your organization with static deployments and limited functionality.

There is another way, take a step in the right direction with The Virtual Workforce®, go beyond RPA and into the future.